

In addition to increasing satisfaction, physician surveys evaluate what is going well and what needs to be fixed. The collected data will lay the foundation for subsequent actions.

Several commercial survey tools are available to assess physician satisfaction. An example of a simple survey is provided for reference.

**Sample Physician Satisfaction Survey**

*Rate your satisfaction on a scale of 1-5 with 1 being "not at all" and 5 representing "all of the time."*

- |                                                                                                                    |   |   |   |   |   |
|--------------------------------------------------------------------------------------------------------------------|---|---|---|---|---|
| 1. I am satisfied with the efficiency of admitting my patients to the hospital.                                    | 1 | 2 | 3 | 4 | 5 |
| 2. I am satisfied with the nursing care for my patients.                                                           | 1 | 2 | 3 | 4 | 5 |
| 3. Communication from inpatient units concerning my patients is timely and clear.                                  | 1 | 2 | 3 | 4 | 5 |
| 4. The hospital has the equipment I need to care well for my patients.                                             | 1 | 2 | 3 | 4 | 5 |
| 5. I am satisfied with the way test results are reported on my patients' charts.                                   | 1 | 2 | 3 | 4 | 5 |
| 6. Chart documentation and medical records (including space to sit and transcription) are efficient and organized. | 1 | 2 | 3 | 4 | 5 |
| 7. Scheduling of procedures (OR, imaging, and lab) is easy, efficient, and on time.                                | 1 | 2 | 3 | 4 | 5 |
| 8. The hospital is focused on meeting my needs as a member of the medical staff.                                   | 1 | 2 | 3 | 4 | 5 |
| 9. My overall experience of working in the hospital and caring for my patients is superb.                          | 1 | 2 | 3 | 4 | 5 |

As a member of our medical staff, what three issues are going well or have improved?

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

What three issues would you like to see improved?

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_