

Pam Beitlich, RN, MSN, ARNP

Coach

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With more than 20 years of experience in patient care, medical staff relations and nursing administration, Pam Beitlich is a talented speaker and facilitator who adds instant credibility and value to every presentation she delivers.

Her comprehensive hospital background, including work as a former emergency department nurse and nursing administrator (in many different roles) gives Pam an immediate "in" with medical groups interested in creating change.

Her achievements as a Studer Group coach include the kind of results that make people sit up and listen. Working with a profitable multi-hospital system Pam helped several of its hospitals raise patient satisfaction scores to the 90th percentile while reducing employee turnover from 25 to 15 percent. In addition, Pam helped one of her partners win Florida's Sterling Award, the state's highest quality award. She has coached both single hospitals and large hospital systems, enjoying the challenges of each. Most impressively, Pam has accomplished all this while continuing her work as a Nursing Administrator at Sarasota Memorial Hospital.

She is especially comfortable working with senior leaders, physicians, and nurses to align their goals and behavior to achieve service and operational excellence. Pam has presented to Sacred Heart Hospital, St. Joseph's Hospital, Vanderbilt University Hospital and University of Chicago Hospital, among many other organizations.

Known for her passionate commitment to nursing, Pam is especially adept at molding her presentation style to groups of any size. Her skill as a speaker enables her to keep groups engaged from the first word to the last.



"As always, Pam is a pleasure to work with. She is more than very good. She is simply the best."