

Pam Capobianco

Coach

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Education

- Bachelors of Science in Nursing, West Virginia University, Morgantown, WV
- Masters of Science in Nursing Administration, Marymount College of Virginia, Arlington, VA

Work Experience

- AVP/Chief Operating Officer, Inova Fair Oaks Hospital, Fairfax, VA
- AVP/Chief Nurse Executive, Inova Fair Oaks Hospital, Fairfax, VA

Results

As COO at Inova Fair Oaks Hospital, Pam's main role was to drive the implementation of the Strategic Quality Plan, which included the 6 pillars of Quality, Service, People, Cost, Growth, and Community. She also served as the site champion for Evidence Based Leadership Practices.

- Inova Fair Oaks Hospital won the 2006 Virginia Senate Productivity and Quality Medallion of Excellence Award
- Inova Fair Oaks Hospital received Designation as a Bariatric Surgery Center of Excellence in 2006
- Physician Satisfaction for the Best Place to Practice Medicine ranked at the 98.7 percentile
- Emergency Department Patient Satisfaction moved from the 17 percentile to the 82 percentile in 1 year
- Inpatient Satisfaction for Overall Quality of Care moved consistently from the 66.3 percentile to the 87.7 percentile over 6 quarters
- RN turnover decreased from 13% in 2004 to 8% in 2007.
- Exceeded established growth and financial goals