



BOB MURPHY, RN, Esq., FACHE

BIOGRAPHY

Bob Murphy, a well-known operations leader and national healthcare presenter, joined the Studer Group in 2006 after spending more than 23 years in healthcare. His extensive experience includes work as a phlebotomist, nursing assistant, registered nurse, department leader of emergency/trauma services, quality leader, risk manager and chief operating officer. Murphy also is an attorney and licensed fork-lift operator. He continues to work clinically as a paramedic in Florida. He is board certified in healthcare administration and is a Fellow of the American College of Health Care Executives.

Bob Murphy presents at healthcare conferences and seminars, works with directors and senior leadership teams, and provides services to current and future Studer Group clients. He has spoken to thousands of healthcare leaders from around the world, and his experience in presenting ranges from small board rooms to vast auditoriums. Bob can address your organization on a wide variety of topics or he can customize his presentation to meet the individual needs and interests of your organization or event. He is a true difference-maker and continues to strive to make healthcare better.

Most recently, Murphy served as the Senior Vice-President and Administrator for Baptist Hospital in Pensacola, Florida. His connection to Quint Studer, Founder and CEO of Studer Group, began at Baptist in 1996 when Murphy began working with Studer, then-president of the hospital. Murphy's efforts, along with others, have led Baptist Hospital to be ranked among the top 1 percent in healthcare customer service for over eight consecutive years. Baptist Hospital was also named as one of *Fortune Magazine's* 100 Best Companies to Work For in America for six years and to be awarded the Malcolm Baldrige National Quality Award for Health Care in 2003.

Bob is a wonderful teacher and shares the Studer Group mission of making healthcare a better place for employees, physicians and patients.

RECENT REVIEW

"Bob was the best investment we have made in a long while. He hit the ball out of the park for us."