



Practicing Excellence ~ Institute for Physicians May 21-22, 2008 Flamingo Hotel Las Vegas, NV

AGENDA

Day 1 – Savoy Room

7:00AM **GOOD MORNING!! BUFFET BREAKFAST – PICK UP NAME BADGES BY 7:45AM!**
8:00AM **WELCOME !! Ballroom Foyer**

Please turn "off" all cell phones and beepers. This will be greatly appreciated by everyone. Personal items such as purses, laptop computers, etc., should not be left unattended

Platform for Change

Principle #1: Commit to Excellence

Principle #2: Measure to Assess and Drive Physician Performance

Principle #3: Tactics to build a Culture of Service and Clinical Excellence

12:00-1:00 PM **LUNCH ~ VIRGINIA CITY ROOMS ~ TARGET NETWORKING OPPORTUNITIES!!**

Principle #4: Create and Develop Physician Leaders

Principle #8: Communicate at all Levels

4:00–5:00 PM **Evaluation completion and opportunity for questions!**

Day 2 – Savoy Room

7:00 AM **GOOD MORNING! Buffet Breakfast
(Check luggage w/front desk or c/o in late am break)**

8:00 AM **Day 1 Review/Questions & Answers**

Principle #5: Focus on Physician Satisfaction
Principle #6: Building Physician Accountability
Principle #7: Align Physician Behaviors with Organizational Mission
Principle #9: Physician Reward and Recognition

11:45-NOON **SUMMARY/CLOSURE Evaluation completion
BOOK SIGNING OPPORTUNITY!

→Please plan your departure for Day 2 mid afternoon (or the next morning) to maximize learning →

This educational activity is designated for a maximum of 10 hours in Category 1 Credit towards the AMA Physician's Recognition Award. Each physician should claim only credit hours that he/she actually spent in the activity! Sign in ROSTER in Reception Area must be signed for Day ONE and initialed Day TWO.