

Employee forums are absolutely necessary to share bad news and celebrate good news. Studer Group recommends that C-suite leaders bring their employee groups together every 90 days to explain to them what’s going on with the organization’s external environment. The more employees understand, the healthier the culture, the better the performance, and the better the outcomes.

Sample Employee Forum Agenda

I. Welcome and Staff Recognition	
II. External Environment Update:	Improvements Challenges Next Steps
III. Pillar / Outcome Update:	Service: <ul style="list-style-type: none"> • Patient Perception of Care Results • Physician Satisfaction Results Quality: <ul style="list-style-type: none"> • Ventilator Pneumonia • Hospital-Acquired Infections • Falls Finance: <ul style="list-style-type: none"> • Productivity • Operating Income People: <ul style="list-style-type: none"> • Turnover • Employee Satisfaction Update • Benefit Update Growth: <ul style="list-style-type: none"> • Market Share Community: <ul style="list-style-type: none"> • Philanthropy
IV. Closing and Final Recognition	